

ChinaCNCzone Warranties

With ChinaCNCzone warranties, you get not only extensive coverage of your machine, but the best service and support in the industry. All products come standard with the manufacturer's warranty outlined below,

Terms & Conditions of Standard Limited Warranty Program

Your eligible machines conforms to ChinaCNCzone's published specifications, and originally purchased from manufacturer or overseas authorized dealers, subject to the conditions of warranty listed below.

How to obtain service?

Any problems with machine during the valid warranty period, Contact the ChinaCNCzone directly or authorized dealer who sold you the product to obtain support and attempt to resolve the problem over the phone or on line. We will be responsible for any quality problems caused by correct operations and provide replacements of defective component parts for free.

What is covered?

Duration of warranty is 2 year from date of delivery.

Loyalty has its rewards

As a reward to our loyal customers, we extend warranty from 1 year to 2 year.

Note: Any replacement product or parts installed during the warranty period are warranted for the balance of the original warranty period. ChinaCNCzone own right of disposal for any replaced product or parts.

What is not covered?

The following items are expressly excluded from warranty coverage:

- Consumable parts, such as cutters, bits for CNC machines
- **Without warranty card or any proof.**
- Defects related to misuse, abuse, accident, neglect, incorrect operation

- Machines that has refitted or added other functions on your own without permission
- All other defects, failures or damage not considered manufacturing defects.
- The breakdown caused by the manipulation that hasn't follow the requests of the manual.
- Defects related to service performed by anyone other than a ChinaCNCzone authorized Technician.
- The breakdown or damaged caused by the move or drop.
- Other events or conditions outside ChinaCNCzone's control, including disasters such as fire, flood, lightning, improper electrical currents, etc.

For any services or component parts provided which are not covered by warranty, or if a claimed defect cannot be identified or replicated during warranty service, You will be billed on a time and materials basis.

Warranty Card

Thank you very much for purchasing our products.



Model Number		Purchase Date	
Product Name		Purchase from Company	ChinaCNCzone <input type="checkbox"/> Authorized dealer <input type="checkbox"/>
Seller's contact information			
E-mail		Telephone	
Name		Company	
Customer's contact information			
E-mail		Telephone	
Name		Company	

